

INTRODUCTION

Influencing change depends upon trust and understanding.

Our Challenge

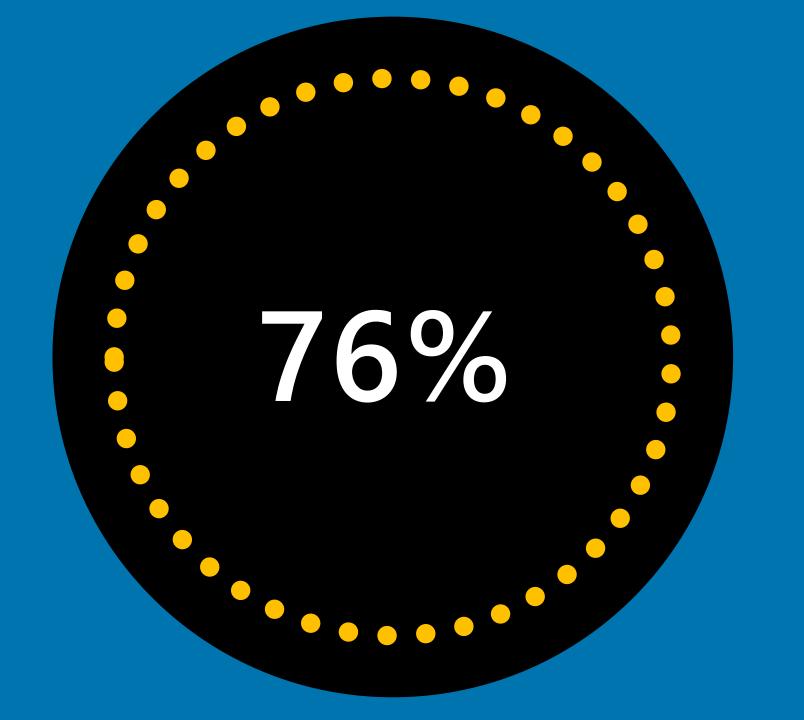
Communicate risk in a way stakeholders understand and are motivated to take mitigative action.

Our Opportunity

There is an existing body of knowledge that improves communication, engagement, feelings of safety and trust that we can learn from.

Charlie





ADVERSE CONSEQUENCES FOR PRODUCTIVITY HEALTH EDUCABILITY PEACE CREATIVITY WELLBEING COMPLICATED MOURNING **ADDICTIONS** SELF-LOATHING WITHDRAWAL FATIGUE HYPER-VIGILANCE CHRONIC PAIN DESPAIR NUMBNESS SUBSTANCE ABUSE PTSD IMPAIRED CONCENTRATION BEHAVIORAL PROBLEMS ORMANCE CARDIAC CONDITIONS FLASHBACKS SELF ESTEEM PROBLEMS SEXUAL DYSFUNCTION HELPLESSNESS SUICIDAL THOUGHTS INSOMNIA PANIC PHOBIAS ANXIETY MIGRAINE REVENGE CANCER DISORDERS HEADACHES PANIC ATTACKS DOMESTIC VIOLENCE ADVERSE CHILDHOOD EXPERIENCES RACISM AGGRESSION POLITICAL VIOLENCE WAR PARTHEID EXPLOITATION FORCED DISPLACEMENT TRAFFICKING DISCRIMINATION SEXUAL ABUSE CRIMINAL VIOLENCE COLONIALISM ural violence HUNGER DISABILITIES UNEMPLOYMENT POVERTY HURRICANES NATURAL DEATH FLOODS WILDFIRES TSUNAMIS VOLCANIC ERUPTIONS **ACCIDENTS**

We can learn from other sectors and apply their tools to address some Emergency Management challenges.

History of negative experiences erodes trust.

How do you create whole of community if the community is disengaged?

What if your systems create barriers you don't even know about?

Trauma Informed Approach

Trauma does not impact uniformly

Educate and Understand

Integrate

Reduce barriers for all people, you won't know their history.

Education is the first step to understanding.

Consider every process or interaction from the perspective of a person who has untreated trauma impacts.



Core principles of Trauma Informed Approach



Success of Trauma Informed Approach in other sectors

HealthCare | Corrections | Addictions | Housing

reframing

Shifting Our Perception

How this knowledge can help Emergency Management

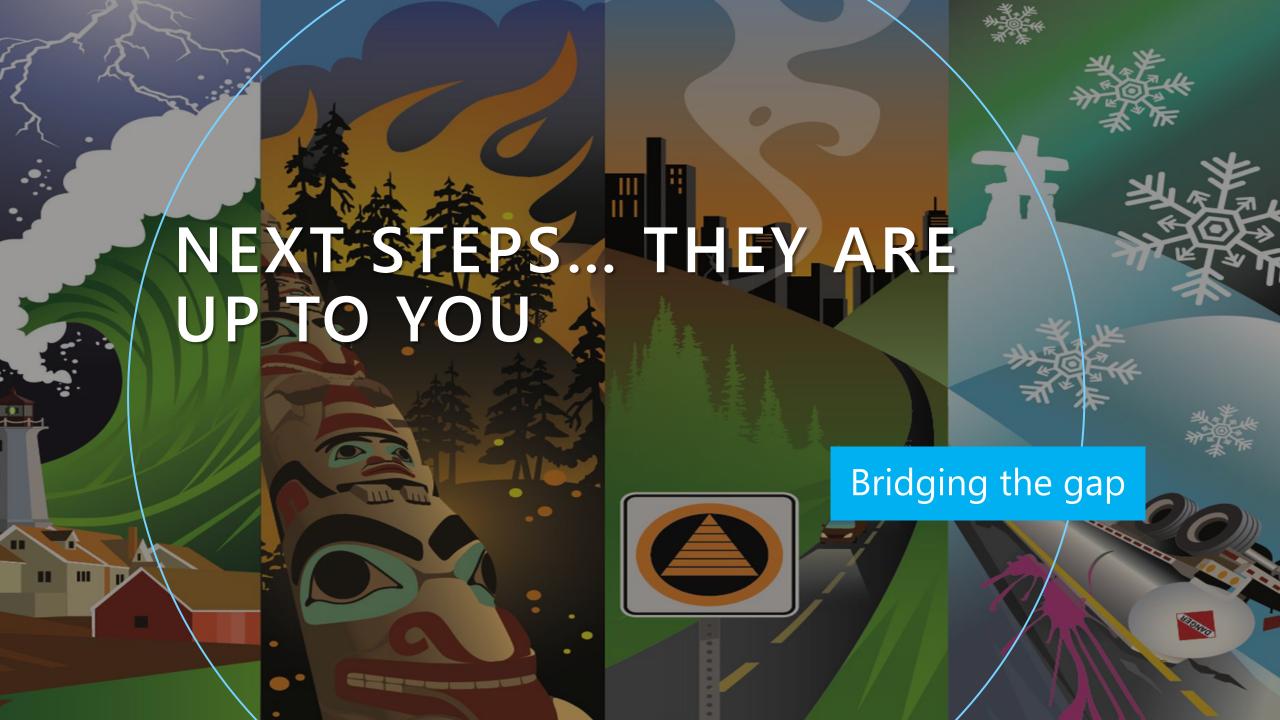
ENGAGE

LISTEN

SHARE IMPORTANT DATA

So the community can participate in preparedness and understand risk in a way that is relevant





Questions?



Contact: Vanessa Howard

Western Canada Emergency Management Representative

 $\underline{\text{v.howard}@\text{calian.com}}$

(604) 250-1824